

# WONDERWALL STUDIOS

WARRANTY

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## WARRANTY

### WONDERWALL STUDIOS WALL PANELLING 1 YEAR LIMITED PRODUCT ONLY WARRANTY

This warranty applies to all Wonderwall Studios wall panelling products used in commercial and/or residential projects or commercial and/or residential applications on or after January 1st, 2023. Wonderwall Studios warrants to the owner of the original installation of Wonderwall Studios wall panelling that Wonderwall Studios wall panelling products shall be free from material defects arising from the manufacture of Wonderwall Studios wall panelling sheet or shape products for a period of one (1) year from the date of purchase of your Wonderwall Studios wall panelling.

This is a product only warranty, not a fabrication and/or installation warranty.

Wonderwall Studios makes no express or implied warranty, including, without limitation, the warranties of merchantability, fitness for a particular purpose (even if that purpose is known to Wonderwall Studios), or from any course of dealing or trade usage regarding Wonderwall Studios wall panelling products. Wonderwall Studios shall assume no risk or liability for results obtained by the use of products covered by this warranty, whether used singly or in combination with other materials. The warranty does not cover products made by other suppliers or manufacturers, and nor does it cover color, should you decide, during or after installation, that you do not like the color you or your designer selected. Furthermore, this warranty does not cover any damage to Wonderwall Studios wall panelling caused by improper installment, used or maintained appliances which are either built into Wonderwall Studios wall panelling or placed or stored on Wonderwall Studios wall panelling.

The sole obligation and liability of Wonderwall Studios under this warranty shall be offering a replacement product during the warranty period where Wonderwall Studios or its service agent determines that products contain materials defects arising from the manufacture of Wonderwall Studios wall panelling sheet or shape products.

It may be determined, solely at the discretion of Wonderwall Studios or its service agent, that a repair will be performed instead of replacement product. It is understood that Wonderwall Studios has no obligation whatsoever to perform such repair, but may, at its discretion, elect to do so. In such event Wonderwall Studios or its service agent will perform the necessary repair, including cost of labor in the actual performance of the repair of product. Any other costs associated with or arising out of the repair will be the responsibility of the owner.

Except for the foregoing replacement or repair obligations, Wonderwall Studios shall have no liability for any other loss, damage or expense, arising out of or in connection with Wonderwall Studios wall panelling or its installation. In no event shall Wonderwall Studios be liable for special, indirect, incidental, punitive, consequential or any similar or other damages (including without limitation, damages for loss of business profits, business interruption or any other loss), whether or not caused by or resulting from the negligence of Wonderwall Studios even if Wonderwall Studios has been advised of the possibility of such damages.

In order for Wonderwall Studios to respond under this warranty, the owner must give Wonderwall Studios prompt notice of any alleged defects that appear or should have been discovered after the exercise of reasonable diligence. To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to Wonderwall Studios to demonstrate proof of purchase within the warranty period. The owner must reasonably cooperate with Wonderwall Studios or its service agents in their efforts to perform their obligations under this warranty. All decisions regarding the existence of manufacturing defects or decisions affecting this warranty shall be made by Wonderwall Studios and shall be final and binding upon the parties.

This warranty does not cover damage caused by mishandling, misuse, damage from excessive heat or exposure to weather conditions, physical or chemical abuse, acts of nature, or as further set out below. "Physical, chemical or other abuse" includes any use of the product that is unreasonable considering the normal and expected uses of such

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products, and includes, but is not limited to, damage from use of improper cleaning solutions, leaving substances, such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on surfaces or in sinks, excessive weight on the surface, or product which has not been maintained in accordance with the Wonderwall Studios, Care and use guidelines, which are available on request at [info@wonderwallstudios.com](mailto:info@wonderwallstudios.com).

“Excessive heat” means exposure to heat of such a degree that dark marks or dark rings appear on the product. Common sense should be exercised by using trivets when putting hot objects directly from a heat source onto the product or when exposing the product to heat.

“Acts of nature” include, but are not limited to, exposure to the outdoors, weather effects and fire. In addition, Wonderwall Studios shall not be responsible for any damage or injury caused in whole or in part by climate, job site condition, architectural and engineering design, structural movement, acts of vandalism, accident, war, or defective or improper workmanship by the fabricator or installer or any laborer, or any other damage or injury not solely and directly caused by defects in products covered by the warranty.

Furthermore, laws and building and safety codes governing the design, engineering and construction of installations vary widely. Wonderwall Studios clearly sets out and identifies the performance parameters of Wonderwall Studios wall panelling in its Installation manual and Project site and receiving wall requirements which are available on request at [info@wonderwallstudios.com](mailto:info@wonderwallstudios.com). Accordingly, Wonderwall Studios assumes no responsibility or obligation with respect to the selection of products for the installation or the design, engineering and construction of the installation.

This warranty is issued to the original owner of the structure into which product was installed and expires upon transfer of ownership of the structure to a third party or removal of the Wonderwall Studios wall panelling installation to another location.

This is the only commercial and/or residential product warranty made by Wonderwall Studios for Wonderwall Studios wall panelling solutions. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of Wonderwall Studios with respect to such products. No terms or conditions other than those stated herein, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon Wonderwall Studios unless made in writing and signed by and authorized employee of Wonderwall Studios.

This 1-year Limited Warranty coverage for Wonderwall Studios™ wall panelling is your ultimate assurance of lasting quality. For more information about this warranty, please contact Wonderwall Studios™ directly by writing or calling: T +31 478 515 445

This warranty policy is effective January 1st, 2023.

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# WONDERWALLSTUDIOS

Wonderwall Studios designs and produces wood panels for walls and other surfaces. Since our start back in 2010 we have always gone the extra mile. For our clients of course, but also to find the best and most beautiful reclaimed woods.

We love working with reclaimed woods, so much so that if the wood is not reclaimed, we won't touch it.

This sustainability principle forms not only the foundation of our business; it is its beating heart. We're proud of this but also see it as something that should come naturally to any people working in our line of business.

[WONDERWALLSTUDIOS.COM](https://www.wonderwallstudios.com)